

Jack n Jill Privacy Policy

Effective Date: January 21, 2025

Jack n Jill Retail Store ("Jack n Jill," "we," "us," or "our") is committed to protecting the privacy and security of our customers. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website or engage with our services.

Information We Collect

We may collect the following types of personal information from you:

- Contact information (e.g., name, email address, mailing address, phone number)
- Payment information (e.g., credit/debit card number, expiration date, billing address)
- Account information (e.g., username, password)
- Purchase history and product preferences
- Demographic information (e.g., age, gender, interests)
- Device and usage information (e.g., IP address, browser type, device type, pages visited)

How We Use Your Information

We may use your personal information for the following purposes:

- To process and fulfill your orders, handle returns and exchanges, and provide customer support
- To personalize your shopping experience and make product recommendations
- To communicate with you about your account, promotions, and other updates
- To improve our website, products, and services
- To prevent and detect fraud or other illegal activities
- To comply with legal and regulatory requirements

Sharing Your Information

We may share your personal information with third-party service providers who assist us in operating our business, such as payment processors, shipping carriers, and analytics providers. We may also share your information in the event of a corporate transaction, such as a merger or acquisition.

We will not sell, rent, or lease your personal information to third parties for their marketing purposes without your explicit consent.

Security and Data Retention

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Your Rights and Choices

You have the right to access, correct, or delete your personal information, as well as to object to or restrict certain processing of your data. You may also have the right to data portability. To exercise these rights, please contact us using the information provided below.

Contact Us

If you have any questions or concerns about our Privacy Policy or our data practices, please contact us at:

Jack n Jill Retail Store

info@jacknjillzm.com

+260 96 3600064

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and your continued use of our website after such changes have been made will constitute your acceptance of the revised Privacy Policy.